[VIDEO] Install & Upgrade Minute Menu HX
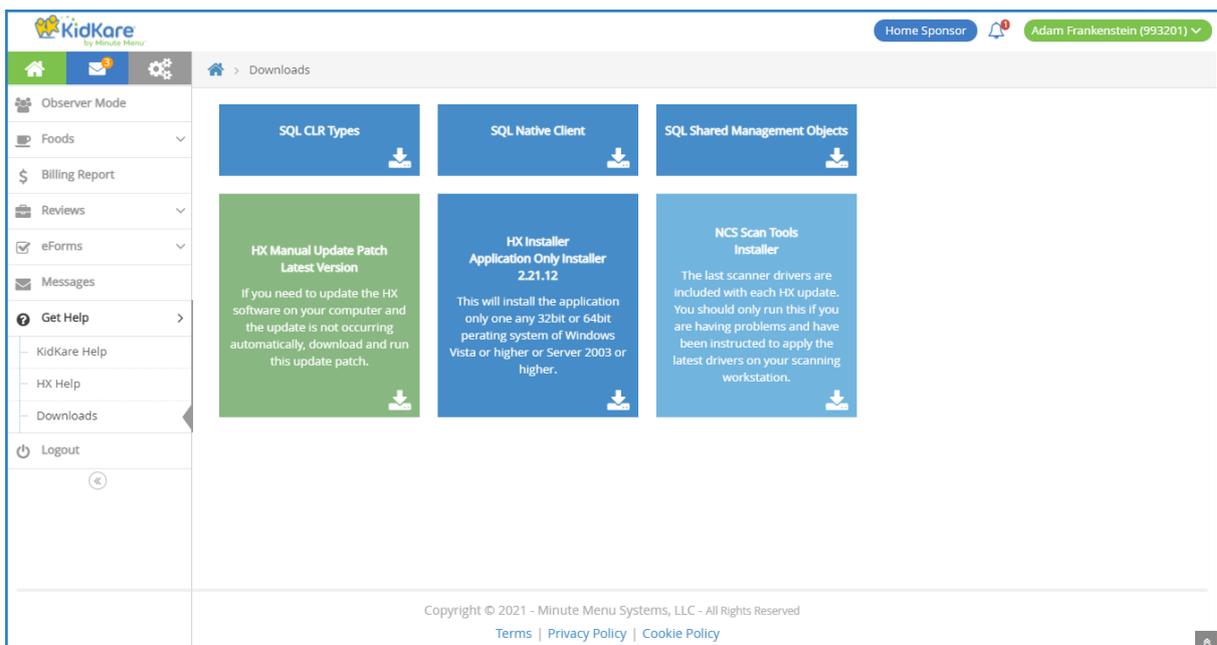
Install Minute Menu HX

Please refer to our System Requirements page to verify that each computer meets the minimum system requirements before getting started. You can install Minute Menu HX on multiple computers, including off-site computers.

To install the software:

1. Log in to app.kidkare.com using the same credentials you use to log in to Minute Menu HX.
2. From the menu to the left, click **Get Help**.
3. Click **Downloads**. The Downloads page opens.

4. Download and run the **HX Installer – Application Only** installer.
5. Download and run the **HX Manual Update Patch**.
6. Once the software has been installed, double click the red HX apple icon on your computer desktop.

Upgrade Minute Menu HX

Minute Menu HX has two types of releases:

- Optional
- Mandatory

The release notices sent out before the release will indicate whether a release is optional or mandatory.

Mandatory Releases

For mandatory releases, Minute Menu HX updates automatically upon launch. Note that you must have administrative privileges to complete this update. If the process does not automatically begin, or you encounter an issue with the upgrade, check your administrative privileges and try again. Should the issue persist, email us at hxsupport@minutemenu.com for assistance.
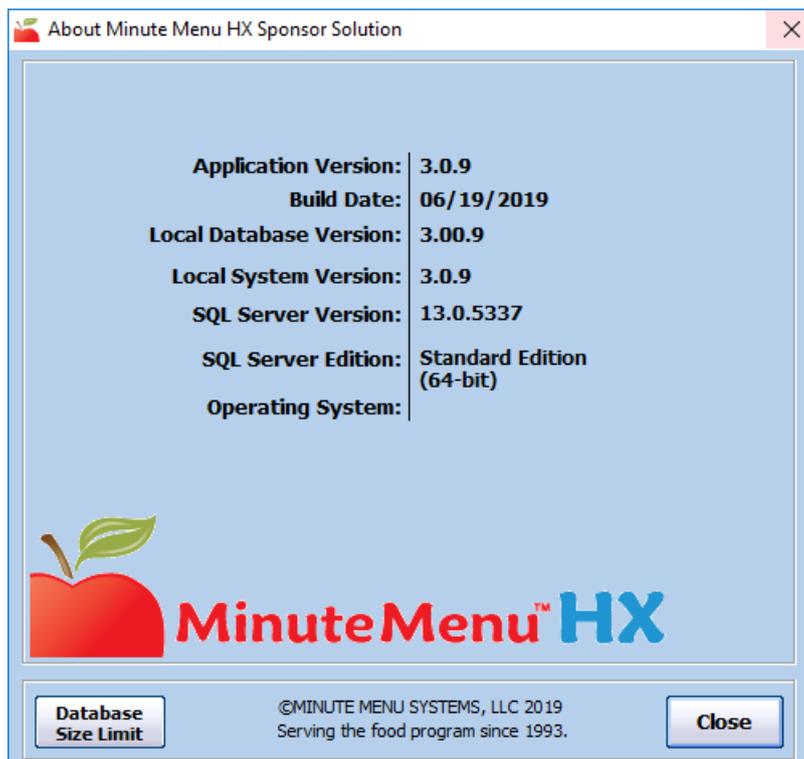
Optional Releases

For optional releases, you must manually trigger an update, or apply the update with the manual update patch.

1. Click the **Administration** menu.
2. Select **Upgrade Software**.

Upgrade with the Manual Update Patch

If you need to apply the upgrade manually, and upgrading via the administration menu does not work, you can download the Manual Update Patch from KidKare.

1. Obtain the upgrade file:
   a. Log in to app.kidkare.com.
   b. From the menu to the left, click **Get Help**.
   c. Click **Downloads**.
   d. Click the **HX Manual Update Patch** link under **HX Software Downloads**.
   e. When prompted to open or save, click **Open**.
2. Run the upgrade and follow on-screen instructions.
3. Confirm that the update was successful:
   a. When the update has finished, login to Minute Menu HX.
   b. Click the **Help** menu and select **About Minute Menu Sponsor Solution**. A dialog box opens.
   c. Check the **Application Version** and the **Database** version. They should match. If they do, the update was successful. If they do not, email us at hxsupport@minutemenu.com so that we can diagnose the situation.

About Minute Menu HX Sponsor Solution

Application Version:	3.0.9
Build Date:	06/19/2019
Local Database Version:	3.00.9
Local System Version:	3.0.9
SQL Server Version:	13.0.5337
SQL Server Edition:	Standard Edition (64-bit)
Operating System:	

MinuteMenu™ HX

Database Size Limit   ©MINUTE MENU SYSTEMS, LLC 2019
Serving the food program since 1993.   **Close**

Upgrading Multiple Networked Computers Using Minute Menu HX

When you upgrade your software, the system upgrades both your local machine and your network's database. To apply the update to other networked machines, close and re-open Minute Menu HX on each of those machines. They will update automatically. We recommend you run software updates when it will least impact what others in your office are doing.

If, for some reason, the upgrade does not automatically run on your networked machines after upgrading the first machine, click the **Administration** menu and select **Upgrade Software**. If that still does not work, refer to the **Upgrade with the Manual Update Patch** heading, above.

Note: In networked environments, it is frequently advantageous to apply Minute Menu software upgrades manually, rather than using the automated process to do it, as you won't have to repeatedly download the relatively large upgrade files.

Return to Top

Questions?

If you have any problems or questions about this or any other issue with Minute Menu HX, please don't hesitate to email us at hxsupport@minutemenu.com.

Return to Top