System Requirements

Minute Menu HX with Cloud Connect

Minute Menu HX is a client-server application. As such, you can use more than one computer with the software, where the database is hosted on a cloud server and all end-user computers run the application and connect to that single database via their Internet connection.

	End-User Requirements
RAM	4GB - 6GB
Processor	1.0 - 3.0+ GHz
Available Hard Disk Space	600MB
Battery Backup	UPS recommended

Supported Operating Systems: Windows Server 2012 R2, Windows Server 2012, Windows Server 2016, Windows 8.1, and Windows 10

Un-Supported Operating Systems: Windows 8, Windows 7, Windows Vista, Windows XP, Windows Server 2003, Windows Server 2000, Windows Server 2008 R2, Windows Server 2008 with Service Pack 2, Windows 98, Windows Millennium, Windows NT, and older Windows versions

Minute Menu HX Cloud Connect Connectivity / Bandwith Requirements
Dedicated Internet access is required for Minute Menu HX. A minimum bandwidth speed of 56 Kbps per user is recommended for sponsors using Minute Menu HX Cloud Connect. To calculate the amount of bandwidth needed, please consider the number of users you anticipate will be using Minute Menu HX at any given time and multiply that by 56 Kbps. Generally speaking, most DSL connections will be able to support 2 to 16 simultaneous users. Cable, T1 and Satellite connections will have more capacity and should be able to easily support all users for a large sponsor. Keep in mind that some systems, including satellite, may have native latency that can cause lag for end-users of Minute Menu HX.

Scanners: OMR (Optical Mark Recognition) scanners are the scanners that read the forms that are scanned into HX. In order to be compatible with Minute Menu HX, the scanners **must have a pencil read head** (not an ink read head). New scanners must be purchased through Minute Menu. For additional questions or information, please contact us.

Supported Scanners: OpScan6, OpScan4, InSIGHT4, OpScan3

Printers: We do not support dot-matrix printers, except when printing checks. Inkjet, bubble jet, or laser printers are recommended, with speeds of 10ppm (for smaller Sponsors) to 30ppm or greater (for larger Sponsors). When evaluating the speed of a printer, consider printing claim reports: 3 reports of one page each (X) the # of claiming providers = the total number of pages needed.

Provider KidKare (Internet) Requirements

In general, any computer with an operating system greater than Windows XP will work for KidKare.com. High-speed internet access is recommended.   Since KidKare.com is completely web-based the program can be used from any device with a web browser including PCs, Macs, Laptops, Tablets and Mobile Devices.

Software Discounts

Non-profit agencies can typically acquire licenses for Microsoft Windows & SQL Server at highly discounted rates. For more information, check out either of the following:

- www.ccbtechnology.com or you can call at 800-342-4222, ask for Kevin Rochol, Ext. 120. You can contact Kevin directly for the discounted rates or ask for any Sales Agent.
- www.techsoup.org You can also call Techsoup at (800) 659-3579 x700

For more information, contact us and we can send you a full interest packet describing the software in detail.