130: No Children are Enrolled for the Given Provider

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This error is generated when a claim is processed when one of the following happens:

A. A claim is processed, but no child enrollments are on file.

B. All child numbers marked on a scannable menu form are invalid.

Situation A typically occurs if a provider mistakenly marks the Child Group 2 or 3 bubble on every column header.

Situation B typically occurs for new providers if their enrollment forms have not yet been scanned.

You must take the appropriate actions to correct this problem, re-scan the claim, and re-process the claim.