[VIDEO] Validating hx2go Reviews

When using the hx2go app to record reviews, the reviews enter Minute Menu HX as Pending. The reviews can then be validated or rejected. The process of validating reviews is an internal control procedure that provides users the opportunity to perform internal edit checks before allowing the review to become an official part of the providers record. Reviews may occasionally need to be rejected due to: test records, duplicate records being entered, falsified records, incomplete records, or any other reason that you would not want the review counted as an actual review.