

Error Codes 1-9

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Error 1

The Same Food was Served Twice in the Same Meal

This error is generated when a provider has recorded the same food as two different meal components. For example, a provider may have recorded baked beans as a Meat/Alternate and as a Vegetable. This disallows one of the two identical food components, which disallows a Breakfast, Lunch or Dinner. It may or may not disallow a Snack.

Error 2

Inappropriate Food Combinations were Served in the Same Meal

This error is generated when a provider records foods that violate food combination rules you set up. For example, you set up a rule that carrot juice cannot be served with carrots because the two items are too similar. A provider serves these two foods together, and this error is generated on the OER.

This error will warn or disallow one of the two similar food components, which warns or disallows a Breakfast, Lunch, or Dinner, but may or may not warn or disallow a snack. The food combination rules you set up determine whether this is a warning or a disallowance. For more information about setting up food combination rules, see [Food Rules](#) .

Error 3

The Food Served is not Recommended for Children of the Given Age Group

When you set up foods in Minute Menu HX, you can indicate which foods are not appropriate for children under 1 year old. You can also indicate which foods are for infants, specifically. We can configure these foods so the system warns or disallows the given food if it is served to a child in the wrong age group.

This error is generated when providers serve a food that is allowable for a child in a given age group, but is not recommended. It does not disallow the food component or the meal.

Contact Minute Menu Support if you need to change the way your agency handles this particular error for any given food.

Error 4

The Food Cannot be Served at the Given Meal

When setting up foods in Minute Menu HX, you can indicate that certain foods are appropriate for certain meals only. For example, you can indicate that cereal is appropriate only for Breakfast and Snacks. This error is generated when one of those foods is served at a meal for which it is not approved. It disallows the given food component for the meal, which disallows a Breakfast, Lunch, or Dinner, but may or may not disallow a Snack.

Contact Minute Menu Support if you need to change the way your agency handles this particular error for any given food.

Note: For more information about setting up Foods, see [Foods](#) .

Error 5

The Food is Not Approved as Given Meal Component

This error is generated if the provider claimed a food as a particular type of food, but the food is set up as a different type of food. For example, a provider may have claimed a food as a Meat/Alternate, but the food is set up as a Bread/Alternate. This disallows the given food component(s) from the meal, which disallows a Breakfast, Lunch, or Dinner, but may or may not disallow a Snack.

Contact Minute Menu Support if you need to change the way your agency handles this particular error for any given food.

Error 6

The Food Cannot be Served to Children of the Given Age

This error is exactly like **Error 3**, except that it does disallow the given food (rather than just noting it is not recommended). This disallows the given food component(s) from the meal, which disallows a Breakfast, Lunch, or Dinner, but may or may not disallow a Snack.

Contact Minute Menu Support if you need to change the way your agency handles this particular error for any given food.

Error 7

A Meal Component was Missing from the Meal

This error is noted only for meals where all foods are required—including Breakfast, Lunch, and Dinner, but excluding Snacks and certain infant meals.

This error is relatively straightforward when analyzing Regular Menu scannable forms or KidKare claims for children of all ages. However, you may receive this error on Infant Menu scannable forms even when it appears all meal components have been supplied. In this case, the components were supplied for the wrong age range.

Error 8

A Food Number Supplied on a Scannable Menu is not a Valid Food Number

This error is generated when a given food number marked on the bubble form does not correspond to a food set up in Minute Menu HX. The food number is included with the error, and an asterisk listed here indicates that the particular component of the number (the ones place, tens place, or hundreds place) had two different numbers bubbled in by the Provider.

This error effectively disallows the given food component(s) from the meal, which disallows a Breakfast, Lunch, or Dinner, but may or may not disallow a Snack.

If you receive this error, print your **Food Chart** to ensure that the food number the provider marked does not actually exist. If it does exist for some reason, your food database may not be set up properly. If this is the case, contact Support.

Note: You should never see this error on anything but Full Bubble Menu scanned claims, unless you manually document this error in the Manually Enter Claim Errors for Direct-Entry Claims window. If you see this error at any other time, contact Support.

Error 9

At Least Two Valid Foods Must be Served at Snacks

This error is generated when there are not at least two valid foods served with a given Snack. This disallows the snack.
