Error Codes 24-33

Error 24

Meals were Claimed on Dates that Fall Before this Provider's License Start Date

Minute Menu HX stores child care licensing start and end dates in the Start Date and End Date boxes in the Provider Information Licensing tab. Your state's licensing agency may supply a start date, end date, or neither date. If they are not provided by the state, you must typically enter some kind of value into these boxes, such as 1/1/1950 for a start date and 12/31/2050 for an end date.

This error is generated when the license start date has not yet been reached. You can configure this error to to disallow all meals on days prior to the license start date, or you can configure it to generate a warning. You can also disable this error.

Error 25

Meals were Claimed on Dates that Fall After this Provider's License End Date. Verify License Re-Application

Minute Menu HX stores child care licensing start and end dates in the Start Date and End Date boxes in the Provider Information Licensing tab. Your state's licensing agency may supply a start date, end date, or neither date. If they are not provided by the state, you must typically enter some kind of value into these boxes, such as 1/1/1950 for a start date and 12/31/2050 for an end date.

This error is generated when the license end date has passed. This error can be configured to disallow all meals served on dates after the license end date, generate a warning for a few months and then disallow meals, or it can be ignored.

Error 26

Meals were Claimed on Dates that Fall Between

Relocation and Relocation Approval Dates

Minute Menu HX can be configured to keep track of providers who move. When this feature is enabled, enter dates in the Date of Move and Approval Date boxes in the Provider Information Contact tab.

Once you enter a date in the Date of Move box, all meals claimed after this date are either disallowed or warned until the date in the Approval Date box is reached. These boxes have no impact on your claim if both boxes are blank, or if both boxes contain dates for months past.

This error is only generated when processing a claim with meal dates that fall between the Date of Move and the Approval Date.

Error 27

Meals were Claimed on Dates when the Provider was Closed

This error is generated when a provider claims meals on days on which they were closed. This error either disallows all meals for those days or generates a warning.

Providers can enter their operating hours and closure dates in KidKare or on their CIF. Sponsors can also enter this information in the Provider Calendar window in Minute Menu HX or in KidKare.

Error 28

Meals were Claimed on Dates that Fall After the Provider was Withdrawn

This error is generated for all days claimed after a provider's removal date. This error can disallow or warn all meals claimed on these days.

Error 29

Meals were Claimed on a Holiday

This error is generated when a provider claims a meal on a holiday, and there is no indication that the provider was open on that holiday (per the Provider Calendar). This error disallows, warns, or ignores meals claimed on a holiday (unless you have set the error to allow providers to claim on holidays for which they have indicated they are open).

Sponsors set up specific holidays in the Sponsor Calendar window. Providers can indicate they are open for business on these holidays in the Provider Calendar in KidKare, or on their monthly CIF (which you, the sponsor, then record in the Provider Calendar in Minute Menu HX).

This edit check can also be performed at the level of individual children.

Error 30

Provider is not Approved to Serve Meals on a Day of the Week when Meals were Served

Minute Menu HX can be configured to allow you to store the days of week on which providers are approved to serve children. This information is stored in the Provider Information Meals tab. This error is generated if the provider claims a meal on a day for which they are not approved to serve children. It can ignore, warn, or disallow meals served on these days.

Error 32

Provider is not Approved to Offer a Particular Meal that was Served

Minute Menu HX can be configured to allow you to store the meals providers are approved to offer to children. This information is stored in the Provider Information Meals tab. Check the box next to each meal to allow in the Meals Allowed section.

This error is generated if a provider claims meals outside of those for which they are approved in the Provider Information Meals tab. It can ignore, warn, or disallow these meals.

Error 33

A Hand-Recorded Food was not Approved

This error is generated if you or your staff disallows a meal hand-written on an Attendance Menu (you mark the appropriate bubble on the form to disallow the meal). This disallows a Breakfast, Lunch, or Dinner, but may or may not disallow a Snack (At least three food components must be disallowed for snacks).

If you see this error on a Full Bubble Menu, it may be that the Full Bubble Menu was scanned using the Attendance Menu scanning option. You must re-scan the claim with the proper scanning option.