Error Codes 34-43

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Error 34

A Meal was Rejected as Recorded on the Attendance Form

If you use Direct Entry claims, you can record both attendance and meal disallowances. This error is generated for any meal you disallow on a Direct Entry claim.

If you see this error on a Full Bubble Menu, it may be that the Full Bubble Menu was scanned using the Attendance Menu scanning option. You must re-scan the claim with the proper scanning option.

Error 35

The Planned Menu as Indicated on the Attendance Menu was Rejected

This error is generated if you or your staff specifically disallows a meal by indicating that the Master Menu was invalid on an Attendance Menu (mark the MM bubble in the Disallow column(s) on the form). This error disallows the meal.

If you see this error on a Full Bubble Menu, it may be that the Full Bubble Menu was scanned using the Attendance Menu scanning option. You must re-scan the claim with the proper scanning option.

Error 36

A Meal was Recorded, but no Children were Recorded in Attendance

This error is generated when providers record a meal but do not mark any

children in attendance. When this happens, there is little you can do about the situation, as there is no way for you to know what children actually attended the meal. This error is generated to let you and the provider know about the situation, so the provider can correct the issue going forward.

This error should typically only be generated on scanned claims.

Error 37

Child Not Present at Meal Time According to Daily In/Out Times

Some sponsors must obtain daily attendance (in/out times) for all of their children. This error is generated if a child was marked as attending a meal, but the child was not marked as in care while the meal was being served. It can warn or disallow the child for the meal.

Providers can record In/Out times on the Check In/Out page in KidKare or on scannable In/Out forms.

> **Note:** This error cannot be generated if there are no daily meal times for the meals the provider serves. However, meal times can be pulled from the provider's file if your agency chooses to do so for providers who use scannable forms.

Error 38

The Child was not Yet Enrolled as of Meal Date

This error is generated if a child is claimed prior to the child's enrollment date. This error always disallows the claimed child.

You enter child enrollment dates in the Enrollment Date box in the Child Information Child tab.

Error 39

The Child Not Yet Born as of Meal Date(s)

This error is generated when a child is claimed for a meal prior to the child's date of birth. This error always disallows the child.

Receiving this error typically means that the child's date of birth is incorrect. Verify the child's birth date in the Birth Date box in the Child Information child tab.

Error 40

An Invalid Child Number was Recorded on the Scannable Menu Forms

This error is generated if a provider marks a child number on a scannable form that does not correspond to a child who was actively enrolled with the provider during the claim month. The unknown child is disallowed.

In some cases, this can be caused by smudges on the form. Since the smudges are accidental and the provider won't receive reimbursement for the unknown child anyway, these cases have no effect on the claim's meal counts.

However, in most cases, the children are associated with the meal and attendance records when the forms are processed. If you scan or manually enroll new children after you scan the menu/attendance forms (usually when you re-process the claim), this error will go away. If, for some reason, it does not, and you've verified that the child has been properly enrolled, re-scan the menu/attendance forms.

Error 42

The Special Needs Child is Older than the State's Max Allowable Age for Special Needs Children on the Given Meal Dates

This error is generated for special needs children who are over the state's special needs age limit. Special needs children are typically eligible for Food Program reimbursements at much older ages than non-special needs children. This error does not appear if your state has no age limitation for the reimbursement of special needs children. If you need to change your state's maximum special needs limit (i.e., you don't get this error, but you should get it for children over 18), contact Minute Menu Support.

Error 43

The Child was Claimed After the Child was Withdrawn from Care

This error is generated when a child is claimed after their date of withdrawal. This error disallows the child on all subsequent dates, generates a warning, or is ignored completely.

When providers withdraw children in KidKare or on the CIF (which requires you to withdraw the child), they must enter an effective date of withdrawal. You can find the child's withdrawal date in the Withdrawal Date box in the Child Information Child tab (you may need to filter to include withdrawn children).