Error Codes 54-67

Error 54

A Sunday Meal was Claimed without Sunday Documentation on File for the Provider

Some states require specific, signed statements from providers that are open on Sunday. To indicate that the provider is open on Sunday and that you have a statement on file, check the Sunday box in the Documentation on File section of the Provider Information Other tab.

This error is generated if a provider serves meal on a Saturday but does not have a statement on file in Minute Menu HX in the Provider Information Other tab. This error warns or disallows the meals.

Error 55

A Dinner was Claimed without Dinner Documentation on File for the Provider

Some states require specific, signed statements from providers that serve Dinners. To indicate that the provider serves Dinner and that you have a statement on file, check the Dinner box in the Documentation on File section of the Provider Information Other tab.

This error is generated if a provider serves a Dinner but does not have a statement on file in Minute Menu HX in the Provider Information Other tab. This error warns or disallows the meals.

Error 56

An EZ Menu was Claimed, but Provider is Not Approved to Serve EZ Menus

This error is generated when a provider attempts to use an EZ Menu and is not approved to do so. This error ignores, warns, or disallows these meals.

EZ Menus are specific scheduled menu plans that sponsors set up for providers. To approve providers to use EZ Menus, check the EZ Menus box in the Provider Information Meals tab.

Error 57

A Sponsor Cycle Menu was Claimed, but Provider is not Approved to Serve Sponsor Cycle Menus

This error is generated when a provider attempts to use a Sponsor Cycle Menu and is not approved to do so. This error ignores, warns, or disallows these meals.

Sponsor Cycle Menus are weekly meal plans that sponsors set up for their providers. To approve providers to use Sponsor Cycle Menus, check the Sponsor Cycle Menus box in the Provider Information Meals tab.

Error 58

A Provider Cycle Menu was Used, but Provider is not Approved to Serve Provider Cycle Menus

This error is generated when a provider attempts to use a Provider Cycle Menu and is not approved to do so. This error ignores, warns, or disallows these meals.

Provider Cycle Menus are weekly meal plans that providers set up for personal use. To approve providers to use Provider Cycle Menus, check the Provider Cycle Menus box in the Provider Information Meals tab.

Error 59

A Master Menu was Used, but Provider is not Approved to Serve Master Menus

This error is generated when a provider attempts to use a Master Menu and is not approved to do so. This error ignores, warns, or disallows these meals.

Master Menus are single menu templates sponsors create for all providers. These

menus are not date-specific or day-specific. To approve providers to use Master Menus, check the Master Menus box in the Provider Information Meals tab.

Error 60

An Invalid Master Menu Number was Recorded on the Scannable Menu

If a provider marks the Master Menu bubble (M) on a scannable form, they must provide a valid Mater Menu number in the lowest Fruit/Vegetable row for that meal. For more information about Master Menus, see Master Menus .

This error is generated if the number entered on that row does not correspond to a Master Menu plan in the system. It warns, disallows, or ignores the effected meals.

Error 61

A Particular Food or Type of Food was Served too Often

Sponsors can set up rules that limit the frequency with which certain foods can be served. For example, sponsors could set up a rule that cookies cannot be served more tan twice to any given child. This error is generated when these rules are violated. This error warns or disallows the child or meal in question.

The rules you set up should match the statements on your printed Food Chart . For more information about setting up food rules, see Food Rules .

Error 62

No Active Children are Enrolled for the Provider

This error is generated when a claim is processed but no child enrollments are on file. This error usually appears for new providers if their enrollment forms have not been scanned yet. To correct this error, set up the provider's children and re-process the claim.

Error 67

Provider Used Cycle Menu Outside of the Dates for Which S/He was Approved to Serve Cycle Menus

Some sponsors require their providers re-submit their cycle menus for approval on a periodic basis. You can set up cycle menu approval dates to track this. This error is generated if a provider attempts to use a Provider Cycle Menu outside o these approval dates. It warns or disallows the given meals.