Error Codes 115-122

Last Modified on 04/26/2019 2:33 pm CDT

Error 115

Meals Claimed on Dates after Provider's Health Inspection Certification Expired

Some sponsors record health inspection expiration dates for each of their providers. This error is generated if that expiration date has passed. It can warn or disallow meals served for those dates.

You can enter this expiration date in the Health Inspection Expiration box in the Provider Information Other tab.

Error 116

Meals Claimed on Dates After Provider's Standards Certification Expired

Some sponsors record licensing standards inspection expiration dates for each of their providers. This error is generated if that expiration date has passed. It can warn or disallow meals served for those dates.

You can enter this expiration date in the License Standards Expiration box in the Provider Information Other tab.

Error 117

Meals Claimed on Dates After Provider's Medical Certification Expired

Some sponsors record medical certification expiration dates for each of their providers. This error is generated if that expiration date has passed. It can warn or disallow meals served for those dates.

You can enter this expiration date in the Medical Certification Expiration box

in the Provider Information Other tab.

Error 118

Meals Claimed on Dates Before Provider's Preapproval Date

Some sponsors perform pre-approval visits to each of their providers. These visits are done after the original CACFP contact is signed, but before any claims can be approved for the provider. You enter pre-approval dates in the Pre-Approval Date box in the CACFP Contract Info section of the Provider Information General tab.

This error is generated for any meals claimed on dates prior to the preapproval date.

Note: This error is **not** generated if a date is not provided in the Pre-Approval Date box.

Error 119

Deleted Menu Used

This error is generated when a provider uses a pre-planned menu that they subsequently deleted. It should not typically occur, but serves primarily as an internal message. Contact Minute Menu HX Support if you receive this error.

Error 120

Child File Indicates Child Arrived After Meal was Served or Left Before Meal was Served

Some sponsors cross-check meal times with a child's enrollment schedule.

This error is generated if the meal is served at a time the child's file indicates the child is not in care (based on the following: drop-off/pick-up times, weekend drop-off/pick-up times, and school departure/return times). It may warn or disallow the affected child.

Check the Child Information Schedule tab and compare the actual meal time (in the Examine Meal History window) for KidKare claims or the provider's approved meal times in the Provider Information Meals tab for paper claims (scanning or direct entry). Pay special attention to AM/PM problems.

Meal duration recorded in KidKare is assumed based on the time preferences found in the Sponsor Preferences window. For paper claims, examine the start.ending times supplied in the Provider Information Meals tab. If no end times are supplied, the duration is assumed based on the sponsor preferences.

Child school departure/return times are accounted for only if school is in session for the child on the given day (they are ignored if school is out). The system assumes school is in-session based on the child's daily school schedule and when no school out or child illness calendar information has been entered into the system.

Note: If daily In/Out times are available (via KidKare or scannable In/Out forms), they take precedence over the child's enrollment form information.

Error 121

Meals Served Before Provider Opened or After Provider Closed

You can record open and close times for each of your providers in the Provider Information Other tab. If you do so, this error is generated when a meal is served before the provider's open time or after their close time. This can ignore, warn, or disallow the affected meal(s). If it is set to ignore, the open/close times on file are also ignored.

Note that when the open time is before the close time, overnight care is assumed. Night times are examined if enabled. Use the Examine Meal History window to look at the time a meal was served in any KidKare claim, or use the Provider Information Meals tab to review the provider's meal times for paper claims (scanning or direct entry).

Error 122

Non-Participating Child Noted for Capacity Checking, Yet Disallowed for Meals

When children are enrolled, the parent can indicate that the child is not participating in the Food Program. This is done in some states for the provider's own children. When these children are claimed, the processor notes them for capacity purposes, but they are not reimbursed as part of the Food Program.

This error is generated to indicate that non-participating children were noted. If you see this error and you do not deal with non-participating children in any way, update the affected child's file accordingly (check the Participating in CACFP box in the Child Information Child tab).